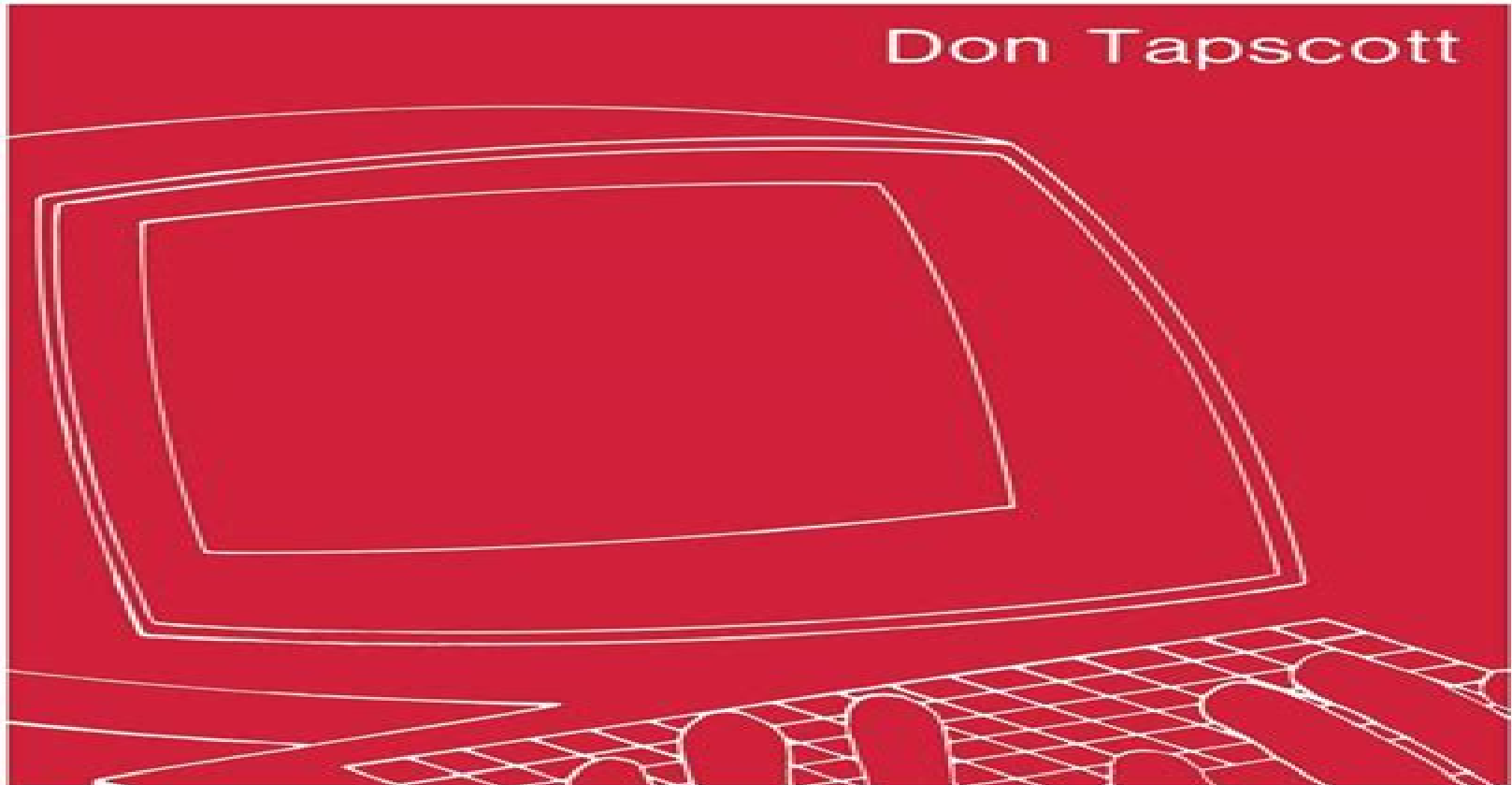


APPLICATIONS OF MODERN TECHNOLOGY IN BUSINESS
Series Editor: Howard L. Morgan

Office Automation

A User-Driven Method

Don Tapscott



Office Automation A User Driven Method

Jin-Ying Zhang



Office Automation A User Driven Method:

Office Automation Don Tapscott, 2013-11-21 Every pioneer takes large risks hoping that the new frontier he seeks will provide the benefits of independence and good fortune Don Tapscott is such a pioneer in the area of office automation He has been a true pioneer having entered the field in its early days and taken the risk of working not in technology which was fashionable but in the field of the problems of organizations which was less fashionable but in many ways more important The utilization of computers for data processing accounting inventory and other bread and butter applications is now well entrenched in our society and culture The process of designing such systems tends to focus on the needs of the company and the constraints of the equipment leading to efficient systems with little tolerance for the variety of people who must use or interface with them Within the office automation area these methods do not work nearly as well The frequency and amount of human interaction in the office environment and the wide variety of situations and reactions there in demands a different design methodology

Advances in Computers, 1995-09-11 Praise for the Series Mandatory for academic libraries supporting computer science departments CHOICESince its first volume in 1960 Advances in Computers has presented detailed coverage of innovations in computer hardware software theory design and applications It has also provided contributors with a medium in which they can explore their subjects in greater depth and breadth than journal articles usually allow As a result many articles have become standard references that continue to be of significant lasting value in this rapidly expanding field

Information Technology And Organisational Change K.D. Eason, 2005-08-05 Describes techniques for user centred design of data processing systems for office applications Focuses on human and organisational consequences

Technology and the Transformation of White-collar Work Robert E. Kraut, 1987 The introduction of new technology and communication to businesses is forever altering the roles and responsibilities of the white collar workers This unique collection from authors in such diverse disciplines as psychology computer science sociology history communication and public policy discusses the ways in which these changes have and are effecting the workplace and the employees while speculating on future changes and effects Of special significance are the methods suggested for introducing information technology into the workplace These new methods will increase the quality and quantity of goods and services produced while increasing the quality of working life for employees

Handbook of Usability and User-Experience Marcelo M. Soares, Francisco Rebelo, Tareq Z. Ahram, 2022-05-12 Handbook of Usability and User Experience Methods and Techniques is concerned with emerging usability and user experience in design concepts theories and applications of human factors knowledge focusing on the discovery design and understanding of human interaction and usability issues with products and systems for their improvement This volume presents methods and techniques to design products systems and environments with good usability accessibility and user satisfaction It introduces the concepts of usability and its association with user experience and discusses methods and models for usability and UX It also introduces relevant cognitive cultural

social and experiential individual differences which are essential for understanding measuring and utilizing these differences in the study of usability and interaction design In addition the book discusses the use of usability assessment to improve healthcare the relationship between usability and user experience in the built environment the state of the art review of usability and UX in the digital world usability and UX in the current context and emerging technologies We hope that this first of two volumes will be helpful to a large number of professionals students and practitioners who strive to incorporate usability and user experience principles and knowledge in a variety of applications We trust that the knowledge presented in this volume will ultimately lead to an increased appreciation of the benefits of usability and incorporate the principles of usability and user experience knowledge to improve the quality effectiveness and efficiency of consumer products systems and environments in which we live

Planning for Integrated Office Systems Don Tapscott, Del Henderson, Morley Greenberg, 1985

ACM Transactions on Office Information Systems, 1985

Evaluation of Human Work, 3rd Edition John R. Wilson, NIGEL CORLETT, 2005-04-04 Completely revised and updated Evaluation of Human Work is a compendium of ergonomics methods and techniques that is both broad and deep The editors have once again brought together a team of world renowned experts and created a forum for them to introduce their most valued techniques and methods Almost every chapter has been revised and several new chapters have been added See what's new in the Third Edition Sociotechnical design of work systems Team design and evaluation Learning from failures through a joint cognitive systems perspective The Analysis of organizational processes Techniques in user centered design Increased understanding of the nature of knowledge and knowledge management in contemporary systems Environment surveys Systems for near miss reporting and analysis The one thing that has remained unchanged from the first and second editions is that this text is produced NOT as a cookbook of ergonomics methods The editor places ergonomics methodology in context and each chapter carefully describes the background to method development in that area and the application of methods and tools Exploring the topic of ergonomics human factors from a doing it perspective the book serves as a guide to what ergonomics can offer industry business or human service professionals and a reference for practicing ergonomists

Infosystems, 1984-07

Designing Information Systems Security Richard Baskerville, 1988 This book addresses the uses and practical aspects of the analysis design and specification of information systems security and will represent the intersection of the work in computer security and current work in systems analysis and auditing

Environnements Publics Environmental Design Research Association. Annual Conference, 1987

Diffusion and Use of Geographic Information Technologies I. Masser, H.J. Onsrud, 1993-03-31 Proceedings of the NATO Advanced Research Workshop on Modeling the Diffusion and Use of Geographic Information Technologies Sounion Greece April 8 11 1992

Proceedings, IXth International Conference on Production Research, 1987

Computer Publishers & Publications, 1984

Information Systems Assessment Niels Bjørn-Andersen, Gordon Bitter Davis, 1988 The 21 articles in this book address issues in assessing costs and benefits of

information systems both in organizations and at the societal level The topics include both the ex ante assessment of the consequences of alternative information system designs as well as the ex post evaluation of implemented information systems Assessment includes technical economic organizational and social dimensions These are relevant both prior to decisions about acquisition or design and after the organizational implementation This book should make a contribution to the field of information systems assessment The articles are likely to be relevant for a long period due to the high level of theoretical content and should also have an increasing relevance over time because the potential of information technology to result in changes for the better or for the worse will increase as more complex systems are implemented Accordingly it will become even more pertinent to understand and assess the likely consequences of the information systems being designed and implemented before taking irreversible steps The articles are grouped into three sections

TIMS/ORSA Bulletin Institute of Management Sciences,1981 **Proceedings of the Annual Meeting** American Society for Information Science,1985

The Human Imperative Mary L. Baetz,1985 **Economics Selections** ,1983 *Telecommunications Systems and Services Directory* John Krol,Julie Winklepleck,1989

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