

# Case Study on MIS: Information System in Restaurant

## Case Summary:

A waiter takes an order at a table, and then enters it online via one of the six terminals located in the restaurant dining room. The order is routed to a printer in the appropriate preparation area: the cold item printer if it is a *salad*, the hot-item printer if it is a hot *sandwich* or the bar printer if it is a *drink*. A customer's meal check-listing (bill) the items ordered and the respective prices are automatically generated. This ordering system eliminates the old three-carbon-copy guest check system as well as any problems caused by a waiter's handwriting. When the kitchen runs out of a food item, the cooks send out an "out of stock" message, which will be displayed on the dining room terminals when waiters try to order that item. This gives the waiters faster feedback, enabling them to give better service to the customers. Other system features aid management in the planning and control of their restaurant business. The system provides up-to-the-minute information on the food items ordered and breaks out percentages showing sales of each item versus total sales. This helps management plan menus according to customers' tastes. The system also compares the weekly sales totals versus food costs, allowing planning for tighter cost controls. In addition, whenever an order is voided, the reasons for the void are keyed in. This may help later in management decisions, especially if the voids consistently related to food or service. Acceptance of the system by the users is exceptionally high since the waiters and waitresses were involved in the selection and design process. All potential users were asked to give their impressions and ideas about the various systems available before one was chosen.

# Mis Case Study

**VM Jensen**



## Mis Case Study:

Qualitative Research in Information Systems Michael D Myers, David Avison, 2002-05-10 Qualitative research has become a legitimate approach within the information systems community but researchers have traditionally drawn upon material from the social sciences given the absence of a single source relevant to them Qualitative Research in Information Systems A Reader represents just such a volume and is both timely and relevant Information systems and qualitative research articles are now widely used for teaching on many upper level courses in information systems and there is demand for a definitive collection of these readings as a basic reader and teaching text This book expertly brings together the seminal works in the field along with editorial introductions to assist the reader in understanding the essential principles of qualitative research The book is organised according to the following thematic sections Part I Overview of Qualitative Research Part II Philosophical Perspectives Part III Qualitative Research Methods Part IV Modes of Analyzing and Interpreting Qualitative Data Qualitative Research in Information Systems A Reader should become the benchmark reference point for students and researchers in information systems management science and others involved in information technology needing to learn about qualitative research

**Challenges of Information Technology Management in the 21st Century** Information Resources Management Association. International Conference, 2000 As the 21st century begins we are faced with opportunities and challenges of available technology as well as pressured to create strategic and tactical plans for future technology Worldwide IT professionals are sharing and trading concepts and ideas for effective IT management and this co operation is what leads to solid IT management practices This volume is a collection of papers that present IT management perspectives from professionals around the world The papers seek to offer new ideas refine old ones and pose interesting scenarios to help the reader develop company sensitive management strategies

*Managing Hospital Information Systems* Stephen L. Priest, 1982 **MIS** Jamal Munshi, 1989 *Government Reports Announcements & Index*, 1988 **MIS Quarterly**, 2007 *Journal of Management Information Systems*, 1996 **Forecasting Travel Demand for Transit and High Occupancy Vehicles**, 1997 New Technical Books New York Public Library, 1975 **Information Management Case Studies** D. Remenyi, 1993 **K'oria Misyõn P'ildũ**, 1924 Journal of the Urban and Regional Information Systems Association, 1991 *Harvard Business School Research Colloquium* James I. Cash, Paul R. Lawrence, 1989 Information Technology in Hospitality, 2005 *Decision Support Systems and Electronic Commerce*, 2002-12 **A New English Dictionary on Historical Principles** James Augustus Henry Murray, 1908 Datamation, 1981-07 Dynamics of Mistuned Bladed Disks Marlin Jay Kruse, 1996 **Proceedings of the 10th Australasian Conference on Information Systems**, 1999 *Effective Capacity Development of the Nigerian Maritime Industry* M. Munir Ja'afaru, I. Olu Akinsoji, 1997

## Reviewing **Mis Case Study**: Unlocking the Spellbinding Force of Linguistics

In a fast-paced world fueled by information and interconnectivity, the spellbinding force of linguistics has acquired newfound prominence. Its capacity to evoke emotions, stimulate contemplation, and stimulate metamorphosis is truly astonishing. Within the pages of "**Mis Case Study**," an enthralling opus penned by a very acclaimed wordsmith, readers attempt an immersive expedition to unravel the intricate significance of language and its indelible imprint on our lives. Throughout this assessment, we shall delve to the book is central motifs, appraise its distinctive narrative style, and gauge its overarching influence on the minds of its readers.

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